



Short-Term Housing Assistance in Major Disasters

Employee requests for housing assistance related to disaster needs should be directed to the **HCA Healthcare Hope Fund** by completing an application at www.hcahopefund.com or calling 877-857-4673 during regular business hours.

The Hope Fund can provide financial assistance for short-term housing, such as a hotel room, the *employee* has located and is immediately available. If the employee cannot locate housing, BCD travel may assist by calling 800-892-4188 to discuss options, which are often very limited near the disaster area.

Typical scenarios for employees needing short-term housing assistance. Most employees stay with family or friends or book themselves into a hotel with their personal credit/debit card holding the reservation. If they need help with this expense, they should complete a Hope Fund application. Financial assistance for an initial 5-10 day period, can be provided to an employee who has completed an application. These funds are delivered through a direct deposit into the employee's bank account in as soon as 24-48 hours after completing an application.

Short term hotel housing supply is often very limited in major disasters. The opportunities for hotel rooms increase the further the employee is willing to go from the disaster area. When this is not acceptable to the employee, they are typically left with family and friend options or to go to a Red Cross/community shelter.